

Giving Thanks

Say thank you to your employees on a regular basis. Nothing could be simpler or more profound in its impact on staff morale because so few managers do it.

“Thanks for your help today,” “I really appreciate your efforts on this project,” “I realize how difficult this assignment was, and am most appreciative of your help,” “I couldn’t have done it without you,” “You did a great job.” – any of these expressions of appreciation, when sincerely given, will have a stunning impact on your service team.